

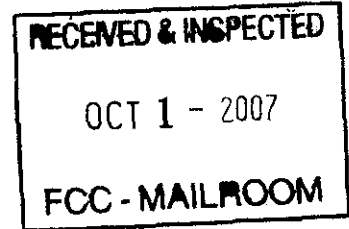
**CHITINA TRADITIONAL INDIAN VILLAGE COUNCIL
CHITINA TRIBAL AND COMMUNITY HEALTH CENTER**

Mile 28.5 Edgerton Hwy
PO Box 31
Chitina, AK 99566

Telephone: 907-823-2213
Fax: 907-823-2257
E-mail: chitinahealthcenter@yahoo.com

September 18, 2007

Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554



RE: Funding Year: 2005
HCP Number: 13933
HCP Contact: Kristine Winter
HCP Name: Chitina Health Clinic
HCP Address: Mile 28.5 Edgerton Hwy, Chitina, AK 99566

DOCKET FILE COPY ORIGINAL

CC: 02-60

No. of Copies rec'd 041
List A B C D E

Dear Sir or Madam:

The purpose of this correspondence is to formally appeal the USAC decision to decline our full funding for FY2005. The USAC decision was based on the premise that we "failed to submit the application requesting funding for the second part of the funding year in a timely manner". We are appealing this decision based on the fact that we have an actual email confirmation that this second form 466 was submitted with the dates indicating we had T1 service at the new location. After the e-mail receipt confirmation of submission, our organization considered the submission completed, prior to the due date. I have reviewed the correspondence and have spoken with many parties involved in this situation. I believe this situation to have been a technological error between USAC and their web submission source.

I realize that substantial time has elapsed since this funding year and the appeal process has been long and drawn out; however, the management of this grant has only been under my responsibility since August of 2007. The former employee Chris Hatch, who was responsible for the submission of the 466 form, has copied the long paper trail regarding this situation for my files as well as shared the details during several long conversations. I am forwarding copies of the historic correspondence with this appeal for your review. After several conversations with the parties involved I have found that several other organizations had the same problem regarding the submission of their form 466 being confirmed as received on their end and USAC having no record of it in their system. Should the FCC wish formal statements from these organizations and AT&T staff members who have worked with them I would be glad to request them and submit them in support of our appeal.

The Chitina Health Clinic, a small Indian Health Service based provider, was originally located in a dilapidated old trailer at the native village site where the Fractional T1 line was installed. In August of 2005 our newly remodel, state of the art facility was opened down the road with a full T1 line and is now the Chitina Tribal and Community Health Center. USAC was contacted via the telephone regarding the move; CTCHC staff as well as AT&T staff was instructed to use the same HCP number for this location. Chitina staff member, Chris Hatch then attempted to submit two 466 forms for 2005 as instructed. The first 466 form for the fractional T1 was accepted, shown as received and was paid. The problem lies in the submission of the second 466 for the new T1 line at the new facility. Mr. Hatch had some difficulty submitting the second form electronically; it is unknown if it was due to it being a second form for the same HCP number or if it was our connection at that period of time. However, after much frustration, as is documented in the following correspondence, he was able to finally get it submitted and received an e-mail confirmation. At this point Chitina considered both 466 forms completed. After contact from AT&T regarding lack of funding we became aware that this was not the case and we still have a substantial outstanding bill. Upon notification from AT&T Chris Hatch did send an appeal letter to USAC regarding this issue. This is where I stepped in and began communicating with Mr. Johnson, received the denial of funding and our appeal.

Chitina and the CTCHC are located in a remote corner of South Central Alaska. While we are located on the road system, we serve a small population of less than 1,000 people spread over hundred miles in each direction. Our funding

is greatly limited by the small population that we serve and the dwindling federal dollars that provide operational funding. The communications services gratefully provided by the USAC funding are a luxury we could not otherwise afford. Through our T1 line we are able to visually communicate with the emergency room, and physicians in major hospitals. With our AFCHAN Cart as well as our Polycom Unit, the Physicians in another location are able to visually see a patient and vice versa while assisting the community health aides in stabilizing and treating patients who otherwise may have to wait hours or be transported hundreds of miles through major mountain passes for care. The T1 line and similar internet connections are a luxury that can and does save lives in rural Alaska every day.

When our original agreement was signed with AT&T they were the ONLY provider of this type of connection in our area, we had no other choice. The monthly fee for our dedicated line is now over \$17,000 per month. This exorbitant monthly fee is not something we can afford without the USAC funding. Should we be responsible to pay the aprox. \$100,000 fee for the balance of the 2005 time period, we would be forced to drastically limit services and staff for over an entire year at our rural clinic. This would be detrimental not only to our local population but the huge influx of tourists who flood to the nation's largest national park, Wrangell St. Elias National Park and Preserve, each year. Chitina is the gateway to the national park and the CTCHC is the only health care provider for over 75 miles in one direction and 140 in the other direction. Without our clinic, thousands of visitors and hundreds of residents each year would be without emergency and basic health care in our remote corner of the Last Frontier. There will be a drastic negative impact for our patients, our staff and our economy should this matter not be resolved in a manner which provides funding for the CTCHC's T1 services in 2005.

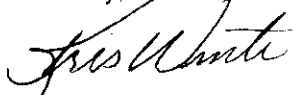
While Daniel Johnson at USAC has been very courteous and professional to work with, he has been steadfast in his stand that USAC records indicate they did not receive our second 466 form for 2005 prior to the deadline. It is a huge frustration for us to find we were denied funding when we have the e-mail confirmation that the form was properly submitted.

I have reviewed a similar case File Nos. SLD-487170, etal. CC Docket No. 02-6, where the Commission decided "A rule may be waived where the particular facts make strict compliance inconsistent with the public interest. In addition, the Commission may take into account considerations of hardship, equity, or more effective implementation of overall policy on an individual basis. In sum, waiver is appropriate if special circumstances warrant a deviation from the general rule, and such deviation would better serve the public interest than strict adherence to the general rule." This ruling also states "10. Applications Denied for Failing to Meet the Minimum Processing Standards. Sixty three applicants were denied funding for failing to meet USAC's minimum processing standards. Some of these appeals involved clerical errors on the part of the petitioners who inadvertently left portions of the FCC form 470 or FCC form 471 blank or made minor errors while completing the forms. Some petitioners experienced technical problems, either with their own equipment or while interfacing with USAC's electronic filing mechanism, and failed to properly file electronically...."

It is our sincere hope that the FCC will consider our appeal and find in our favor by awarding the funding to cover our AT&T charges for 2005 in full.

Please feel free to contact me at the numbers above with any questions or comments that you may have. Thank you so much for your time and consideration.

Sincerely,



Kris Winter, Clinic Administrator
Chitina Tribal & Community Health Center
Chitina Health Clinic

From: "Daniel Johnson" <djohnson@usac.org>
Date: 7 Sep 05:16 (PDT)
To: <kwinter@chitinahealthcenter.com>
Subject: RE: Chitina Health Center Appeal Letter FY2005

Hi Kris,

Sorry not to get back to you in a more timely fashion. I did discuss this with our Vice President and unfortunately there is little that we can do. Your predecessor failed to submit the application requesting funding for the second part of the funding year and that funding year has been closed for well over a year. We are prevented by FCC order from accepting applications after the deadline. I know this will be troubling to hear so please give me a call when you get in and I happy to talk with you. Take care, Daniel

-----Original Message-----

From: kwinter@chitinahealthcenter.com
[mailto:kwinter@chitinahealthcenter.com]
Sent: Thursday, September 06, 2007 8:36 PM
To: Daniel Johnson
Subject: RE: Chitina Health Center Appeal Letter FY2005

Hi Daniel,

I am just following up on our conversation in August regarding our 2005 application appeal. I am inquiring regarding the outcome of your discussion with your supervisor regarding this funding year.

I also successfully requested that the contact information be changed to myself. I also went online this week and submitted the 467 form for 2006 and the 466 form for 2007.

Since this is my first time submitting these documents, I would be grateful for any suggestions or comments from you if they were not done properly.

Thank you so much for your time!

Take Care,

Kris

On Wed, 8 Aug 2007 16:09:08 -0400, "Daniel Johnson" wrote:

>

> Hi Kris,

> Sorry to not get back to you sooner. Your e-mail ended

> up in my Junk

> Email Filter and I did not see it until this morning.

> I phoned you but

> you were busy and I left a message. We have no record of an appeal

> filed by Chris Hatch on behalf of the Chitina Tribal and Community

> Health Center. As far as I can tell, the Center failed to complete

> part of the application process in FY2005 after upgrading their

> circuit. That funding year is now closed. I would be happy to speak

> with you regarding the Center's application process and where it
> stands
at
> the moment.
> Chris Hatch is still listed as the site contact and
has
> the password for
> your account. We will need to change this so you may access your
> application. Please do not hesitate to phone me or
our
> customer service
> center. Their number is 1-800-229-5476.
>
> Take care, Daniel
>
> Daniel Johnson
> Senior Program Manager, Rural Health Care Program Universal Service
> Administrative Company 2000 L. Street, NW Washington, DC 20036
> Phone: 202-772-5220
> Fax: 202-776-0080
>
>
>
>
>
>
> -----Original Message-----
> From: kwinter@chitinahealthcenter.com
> [mailto:kwinter@chitinahealthcenter.com]
> Sent: Thursday, August 02, 2007 8:56 PM
> To: Daniel Johnson
> Subject: Chitina Health Center Appeal Letter FY2005
>
> Hello,
>
> I am the Clinic Administrator for the Chitina Tribal and Community
> Health Center. Our former Village Administrator,
Chris
> Hatch, for the
> Chitina Traditional Indian Village Council who owns
the
> clinic had
> informed me that he filed an appeal letter regarding the FY2005 Rural
> Health Care Grant coverage. I am writing to you today to ask for your

> written confirmation that your office received this appeal request.
>
> Chris Hatch has since resigned his position and I will now be
> responsible to complete this task as well as to apply for all future
> funding. Your assistance with this matter is greatly appreciated.
>
> Thank you,
>
> Kris
>
> Kris Winter, Clinic Administrator
> Chitina Tribal & Community Health Center PO Box 31 Chitina, Alaska
> 99566
> Telephone: 907-823-2213
> Fax: 907-823-2257
> e-mail: kwinter@chitinahealthcenter.com

>

Kris Winter, Clinic Administrator
Chitina Tribal & Community Health Center PO Box 31 Chitina, Alaska
99566
Telephone: 907-823-2213
Fax: 907-823-2257
e-mail: kwinter@chitinahealthcenter.com

NATIVE VILLAGE OF CHITINA
CHITINA TRIBAL AND COMMUNITY HEALTH CENTER

August 14, 2007

Daniel Johnson
Senior Program Manager, Rural Health Care Program
Universal Service Administrative Company
2000 L. Street, NW
Washington, DC 20036

RE: Chitina Health Center 2005 Form 465 and 466

Dear Mr. Johnson,

In direct response to our conversation last week regarding the submission for the form 466 for the Chitina Health Center in 2005 I am forwarding a copy of the email confirmation and a letter written in June by former administrator Chris Hatch.

We are asking that your office consider covering the expenses for the Chitina Health Center in question for 2005. Should the Health Center have to cover these expenses in the end, it would put our entire facility in dire straits. We are a very small Indian Health Service Clinic in rural Alaska. Our service population is less than 200 people, our current funding sources are very limited and the potential for earned revenue is limited by our small service population. As this information supports, the repayment of aprox. \$100,000 would put our entire practice in jeopardy. We greatly appreciate any assistance you can offer us.

Please contact me with your response at the numbers below. Thank you so much for your assistance in this matter.

Thank you,

Kris Winter, Clinic Administrator

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t/webmail/src/read_body.php?mailbox=m...

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Current Folder: chris contact

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Subject: Successful E-cert of 2005 RHCD Form 466 (HCP 13933)

From: <ecert@universalservice.org> [Add](#)[View Full Header](#)
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Date: Thu, May 25, 2006 3:22 pm

To: <ICWA.CTIVC@starband.net>

Priority: Normal

Your Form 466 has been successfully E-cert'd to the RHCD website
(www.rhc.universalservice.org) on 5/25/2006.

HCP Number: 13933

Funding Year: 2005

Tracking Number: 17110

Sent to: ICWA.CTIVC@starband.net

Please remember that in order to complete processing, you must submit
documentation of your circuit's service cost per month (Block 4 Line 33).
A copy of a bill or service agreement is acceptable. In addition, a copy
of your contract and/or documentation of the urban rate (if not using
RHCD's) may be needed, if applicable.

Send these materials, labelled with your HCP number to:

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80 S. Jefferson
Whippany, NJ 07981

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Subject: Successful E-cert of 2005 RHCD Form 466 (HCP 13933)

From: <ecert@universalservice.org> [Add](#)

Date: Thu, May 25, 2006 3:21 pm

To: <ICWA.CTIVC@starband.net>

Priority: Normal

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Your Form 466 has been successfully E-certified to the RHCD website (www.rhc.universalservice.org) on 5/25/2006.

HCP Number: 13933

Funding Year: 2005

Tracking Number: 17110

Sent to: ICWA.CTIVC@starband.net

Please remember that in order to complete processing, you must submit documentation of your circuit's service cost per month (Block 4 Line 33). A copy of a bill or service agreement is acceptable. In addition, a copy of your contract and/or documentation of the urban rate (if not using RHCD's) may be needed, if applicable.

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Logged in as: ICWA.CTIVC@starband.net

Current Folder: chris contact

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Subject: Successful E-cert of 2005 RHCD Form 466 (HCP 13933)

[View Full Header](#)From: <ecert@universalservice.org> [Add](#)[View Printable Version](#)

Date: Thu, May 25, 2006 3:11 pm

To: <ICWA.CTIVC@starband.net>

Priority: Normal

Your Form 466 has been successfully E-certified to the RHCD website (www.rhc.universalservice.org) on 5/25/2006.

HCP Number: 13933

Funding Year: 2005

Tracking Number: 17110

Sent to: ICWA.CTIVC@starband.net

Please remember that in order to complete processing, you must submit documentation of your circuit's service cost per month (Block 4 Line 33). A copy of a bill or service agreement is acceptable. In addition, a copy of your contract and/or documentation of the urban rate (if not using RHCD's) may be needed, if applicable.

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80 S. Jefferson
Whippany, NJ 07981

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Chitina Traditional Indian Village Council

P.O. Box 31

Chitin, Alaska 99566

Phone (907)823-2215 Fax (907)823-2233

To whom it may concern,

June 3, 2007

During the month of May 2006, I had just been hired by the Chitina Traditional Indian Village Council as their tribal administrator. At that time I was informed that we were running out of time to file our forms 465 and 466 for the current and past funding years by Lou Ann Woods at ATT.

I went online and attempted to get these forms completed with limited success. The form 465, I believe was the one that was processed with no trouble, but the longer form 466? Gave me considerable trouble, as I spent several weeks trying without success to post it. At some point I had Lou Ann on the phone and was able to get through the entire form and have it post. See attached E-certification.

Then in 2007, I was informed that we (CTIVC) had not posted this form, and we are not eligible for reimbursement of expenses.

I am requesting that you please rethink this decision as it will cripple our ability to operate our health clinic for the foreseeable future.

Chris Hatch
CTIVC administrator

From: kwinter@chitinahealthcenter.com
Date: 5 Sep 13:25 (CDT)
To: rhc-admin@usac.org
Subject: Change of Contact Information

HCP 13933

Please update our contact information for HCP 13933 2006 and 2007. Chris Hatch is no longer with our organization.

I will be the new point of contact as well as the person completing all future forms. Please contact me at the numbers below with any questions.

Take Care,

Kris

Kris Winter, Clinic Administrator
Chitina Tribal & Community Health Center
PO Box 31
Chitina, Alaska 99566
Telephone: 907-823-2213
Fax: 907-823-2257
e-mail: kwinter@chitinahealthcenter.com



at&t
Alascom

H

HCP #	Location
13933	T1 - DHEC 909675100 1-17-06 Install Date
	Billing Account - 8002-436-6942
	FCC RN #0015094972
	Contract # MA107582
	03/11/2005 - 03/11/2008
	..\Chitina\Jan 2007 Bill.pdf



kwinter@chitinahealthcenter.com

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From: <admin.ctivc@starband.net>

Date: 9 Aug 18:09 (EDT)

To: <kwinter@chitinahealthcenter.com>

Subject: [Fwd: RE: FY 2006 Rural Health Care funding request for Chitina Health Clinic (HCP #13933)]

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----- Original Message -----

Subject: RE: FY 2006 Rural Health Care funding request for Chitina Health Clinic (HCP #13933)

From: "Woods, Lou Ann" <LAWoods@alascos.com>

Date: Fri, June 8, 2007 2:16 pm

To: "Rubin, Jeff" <JRUBIN@rhc.universalservice.org>

Jeff,

I've attached the signed spreadsheet and a copy of Chitina's bill. There is no mileage component for this circuit.

Let me know if you need additional clarification.

Thank you,

Lou Ann Woods

Financial Analyst

505 E Bluff Drive * Anchorage, Alaska 99501

907 264-7877 *907 777-2587 fax *907 529-7399 cell

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From: Rubin, Jeff [mailto:JRUBIN@rhc.universalservice.org]

Sent: Thursday, June 07, 2007 11:47 AM

To: Woods, Lou Ann

Cc: admin.ctivc@starband.net

Subject: FY 2006 Rural Health Care funding request for Chitina Health Clinic (HCP #13933)

Lou Ann,

In order to process the FY 2006 Rural Health Care funding request for Chitina Health Clinic, we need the following information:

1. Please provide a signed and dated spreadsheet, on your company's letterhead, confirming the monthly service cost for their 1544K Sat/T-1 circuit.
2. Please confirm the length of the circuit.

Thanks,

Jeff Rubin

RHCD

Phone # 800-229-5476

Fax # 973-599-6514

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Attachments:



untitled-1.2
(7 k)



Signed spreadsheet 060807.JPG
(998 k)



Jan 2007 Bill.pdf
(136 k)

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kwinter@chitinahealthcenter.com

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From: <admin.ctivc@starband.net>
Date: 9 Aug 17:56 (EDT)
To: <kwinter@chitinahealthcenter.com>
Subject: [Fwd: USAC Appeal]

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----- Original Message -----

Subject: USAC Appeal

From: "Phelan, Joanne" <JPPhelan@alascom.att.com>

Date: Tue, July 10, 2007 1:44 pm

To: <admin.ctivc@starband.net>


AT&T needs to determine if there has been an appeal submitted to USAC for the issues outlined to Chris Hatch. If not, we will need to review the account and determine amount due. Please contact me at the earliest possible time.

Jodi Partain-Phelan
Account Manager, Healthcare
AT&T Alascom
505 E. Bluff Drive, MP385
Anchorage, Alaska 99501

907-264-7291
800-806-5166

907-777-2591 fax
907-529-1409 mobile

Attachments:

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(1 k)

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From: <admin.ctivo@starband.net>
Date: 9 Aug 17:59 (EDT)
To: <kwinter@chitinahealthcenter.com>
Subject: [Fwd: RE: USAC Funding]

----- Original Message -----

Subject: RE: USAC Funding
From: "Woods, Lou Ann" <LAWoods@alascocom.att.com>
Date: Mon, June 25, 2007 5:39 pm
To: <admin.ctivo@starband.net>

Carrie,

Per Chris Hatch's final email as Chitina Tribal Administrator and his direction to forward inquiries to you concerning the Chitina Health Clinic; I received in the mail today your USAC Year 2006 Funding Commitment Letter dated June 21, 2007. The next step in the USAC process is to file the form 467. This form can be submitted on line and is not too difficult. I am available to help you complete this form. The funding pays the majority of your T1 line from the clinic to ANTHC.

Another outstanding issue is the filing of an appeal letter for USAC Year 2005 funding. We were in the middle of this process when Chris decided to terminate his position as Tribal Administrator. It is extremely important this appeal letter is written and submitted to USAC. The dollar amount at stake is approximately \$100,000. Jodi Phelan and I are available to discuss this with you at your earliest convenience.


Please give me a call at 800-478-9000 x7877 to set-up a time to process your form and discuss the appeal.

Thank you,

Lou Ann Woods
Financial Analyst
505 E Bluff Drive * Anchorage, Alaska 99501
907 264-7877 *907 777-2587 fax *907 529-7399 cell

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Attachments:

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Fwd Successful E-cert of 2005 RHCD Form 466 (HCP 13933) 04032007 (a).txt
From: ICWA.CTIVC@starband.net
Sent: Tuesday, April 03, 2007 12:09 PM
To: Woods, Lou Ann
Subject: [Fwd: Successful E-cert of 2005 RHCD Form 466 (HCP 13933)]

----- Original Message -----
Subject: Successful E-cert of 2005 RHCD Form 466 (HCP 13933)
From: <ecert@universal-service.org>
Date: Thu, May 25, 2006 3:21 pm
To: <ICWA.CTIVC@starband.net>

Your Form 466 has been successfully E-certified to the RHCD website
(www.rhc.universal-service.org) on 5/25/2006.

HCP Number: 13933
Funding Year: 2005
Tracking Number: 17110
Sent to: ICWA.CTIVC@starband.net

Please remember that in order to complete processing, you must submit documentation of your circuit's service cost per month (Block 4 Line 33). A copy of a bill or service agreement is acceptable. In addition, a copy of your contract and/or documentation of the urban rate (if not using RHCD's) may be needed, if applicable.

Send these materials, labelled with your HCP number to:

Rural Health Care Division
80 S. Jefferson
Whippany, NJ 07981

Fwd Successful E-cert of 2005 RHCD Form 466 (HCP 13933) 04032007 (b).txt
From: ICWA.CTIVC@starband.net
Sent: Tuesday, April 03, 2007 12:08 PM
To: Woods, Lou Ann
Subject: [Fwd: Successful E-cert of 2005 RHCD Form 466 (HCP 13933)]

----- Original Message -----
Subject: Successful E-cert of 2005 RHCD Form 466 (HCP 13933)
From: <ecert@universal-service.org>
Date: Thu, May 25, 2006 3:22 pm
To: <ICWA.CTIVC@starband.net>

Your Form 466 has been successfully E-certified to the RHCD website
(www.rhc.universal-service.org) on 5/25/2006.

HCP Number: 13933
Funding Year: 2005
Tracking Number: 17110
Sent to: ICWA.CTIVC@starband.net

Please remember that in order to complete processing, you must submit documentation of your circuit's service cost per month (Block 4 Line 33). A copy of a bill or service agreement is acceptable. In addition, a copy of your contract and/or documentation of the urban rate (if not using RHCD's) may be needed, if applicable.

Send these materials, labelled with your HCP number to:

Rural Health Care Division
80 S. Jefferson
Whippany, NJ 07981

From: Woods, Lou Ann
Sent: Thursday, May 25, 2006 2:15 PM
To: 'ICWA.CTIVC@starband.net'
Subject: RE: Documentation for USAC Form 466s

Importance: High

Attachments: Chitina 2005.xls; Nov 05 Bill.pdf; Feb 06 Bill.pdf; RCA 2005 Schedule.pdf
Chris,

Attached are the spreadsheet with the circuit costs calculated, monthly bills, and the RCA (Regulatory Commission of Alaska) schedule that determines the urban rate you pay. I am trying to make a PDF of the contract, but the system is "acting up." We will send USAC a copy when they review your form 466.

Let me know if you need additional help or have questions.

Thank you,

Lou Ann Woods

AT&T Alaskan - USAC Coordinator

907 264-7877 - Fax 907 777-2587

lawoods@att.com



Chitina 2005.xls (57KB)



Nov 05 Bill.pdf (102KB)



Feb 06 Bill.pdf (107KB)



RCA 2005
Schedule.pdf (67 KB)

FW: USAC Form 466 05302006.txt

From: Woods, Lou Ann
Sent: Tuesday, May 30, 2006 9:29 AM
To: 'rroller@rhc.universalservice.org'
Cc: 'ICWA.CTIVC@starband.net'
Subject: FW: USAC Form 466

Importance: High

Follow Up Flag: Follow up
Due By: Thursday, June 01, 2006 12:00 AM
Flag Status: Flagged

Rich,
Chris Hatch from Chitina Health Clinic, HCP #13933, submitted one form 466 and 465 last week, but could not submit another form 466 for a change to his service. Per his email below, when he gets to the third page the system kicks him and he is unable to continue.

Please advise. His contact phone number is 907 823-2217 and my phone number is 907 264-7877.

Thank you,
Lou Ann Woods
AT&T Alascom

-----Original Message-----

From: ICWA.CTIVC@starband.net [mailto:ICWA.CTIVC@starband.net]
Sent: Tuesday, May 30, 2006 9:23 AM
To: Woods, Lou Ann
Subject:

Luann,

I have not been able to finish the second 466 for 2005, every time I get thru the third page, It kicks me out of the site. we have no long distance in Chitina Today, But maybe you can contact Richard Roller For me and see why this is happening. I will try later to finish the form.

Let me know what to do.

Thanks for your help

Chris

From: Woods, Lou Ann
Sent: Wednesday, May 31, 2006 3:38 PM
To: 'ICWA.CTIVC@starband.net'
Subject: RE: USAC Forms

Chris,

Did you hear anything from Rich Roller?

Let me know if you need me to call USAC or anything else.

Thanks,
Lou Ann

RE USAC Forms 05312006 (b).txt

From: Woods, Lou Ann
Sent: Wednesday, May 31, 2006 4:07 PM
To: 'ICWA.CTIVC@starband.net'
Subject: RE: USAC Forms

I will give him a call tomorrow and let you know what he says.

Lou Ann

-----Original Message-----

From: ICWA.CTIVC@starband.net [mailto:ICWA.CTIVC@starband.net]
Sent: Wednesday, May 31, 2006 4:07 PM
To: Woods, Lou Ann
Subject: RE: USAC Forms

> Chris,
> Did you hear anything from Rich Roller?
>
> Let me know if you need me to call USAC or anything else.
>
> Thanks,
> Lou Ann

I have not heard a word, Thanks for the reply though!!

Thanks Chris

From: Woods, Lou Ann
Sent: Thursday, June 01, 2006 2:04 PM
To: 'rroller@rhc.universalservice.org'
Cc: 'ICWA.CTIVC@starband.net'
Subject: RE: Chitina Health Clinic - HCP #13933

Importance: High

Rich,

As a follow-up to my telephone call today, Chris Hatch has been trying to submit a form 466 for this funding year. He managed to submit another form 466 and his form 465 for the upcoming funding year. However, he hasn't been able to submit because as he gets to page 3 of the form it kicks him out of the form and back to the log-in page. This is happening to other clinics as well.

Please advise and let me know if you need additional information.

Thank you,

Lou Ann Woods

AT&T Alameda - USAC Coordinator

907 264-7877 - Fax 907 777-2587

lawoods@att.com

From: Woods, Lou Ann
Sent: Friday, June 02, 2006 8:52 AM
To: 'Roller, Richard'
Cc: 'ICWA.CTIVC@starband.net'
Subject: RE: Chitina Health Clinic - HCP #13933
Thanks. Lou Ann

From: Roller, Richard [mailto:RROLLER@rhc.universalservice.org]
Sent: Friday, June 02, 2006 2:41 AM
To: Woods, Lou Ann
Subject: RE: Chitina Health Clinic - HCP #13933

Lou Ann

Your first E-mail was forwarded to USAC in Washington for follow-up

Rich

From: Woods, Lou Ann [mailto:LAWoods@alascom.att.com]
Sent: Thursday, June 01, 2006 6:04 PM
To: Roller, Richard
Cc: ICWA.CTIVC@starband.net
Subject: RE: Chitina Health Clinic - HCP #13933
Importance: High

Rich,

As a follow-up to my telephone call today, Chris Hatch has been trying to submit a form 466 for this funding year. He managed to submit another form 466 and his form 465 for the upcoming funding year. However, he hasn't been able to submit because as he gets to page 3 of the form it kicks him out of the form and back to the log-in page. This is happening to other clinics as well.

Please advise and let me know if you need additional information.

Thank you,

Lou Ann Woods

AT&T Alaskan - USAC Coordinator

907 264-7877 - Fax 907 777-2587

lawoods@att.com

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